



January 20, 2022

## Transfer of Field service and spare parts service for IHM MKIII machines and workstations

Dear Sir or Madam,

With the letter dated October 31, 2019, we had already informed about the restriction of the Field service and spare parts service for the IHM MKII machines and stations. We are now taking the next step and transfer the named services for IHM MKIII machines and stations to our long-term supplier HB-Feinmechanik GmbH & Co. KG as of 01.02.2022.

HB-Feinmechanik GmbH & Co.KG continues to offer Field service and spare parts service for the IHM MKIII series. However, since not all spare parts, especially for machines older than 10 years, are available anymore, this is subject to a case-by-case check for feasibility. Requests for upgrades of machines or stations are excluded. These can be requested directly from the responsible TE account manager.

In order to be able to use the named services, please contact the following contact address from 01.02.2022 on:

HB-Feinmechanik GmbH & Co. KG  
Finsinger Straße. 1  
D-94526 Metten  
Tel.: +49 (0) 991/9107-0  
Fax.: +49 (0) 991/9107-153  
E-Mail: sales@hb-fein.de

On the part of TE Connectivity Application Tooling, we would like to thank you once again for your trust. You can find more information about our product portfolio at:

<https://www.te.com/global-en/products/application-tooling.html>. If you have any questions about this letter or our products, please call or E-Mail our Field Service Hotline: Tel .: + 49-6151-6071518; mail: [Tefe1@te.com](mailto:Tefe1@te.com).

Yours sincerely,

Two handwritten signatures in blue ink. The first signature is for Marcel Weibel and the second is for Michael Gerosa.

Marcel Weibel

Michael Gerosa

Members of Management  
TE Connectivity Solutions GmbH

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Mühlenstrasse 26  
8200 Schaffhausen  
Schweiz